IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

YVONNE BROWN,	
)
Plaintiff,)
) CIVIL ACTION
v.)
) FILE No
MALIK USA LLC,)
)
Defendant.)

COMPLAINT

COMES NOW, YVONNE BROWN, by and through the undersigned counsel, and files this, her Complaint against Defendant MALIK USA LLC pursuant to the Americans with Disabilities Act, 42 U.S.C. § 12181 *et seq*. ("ADA") and the ADA's Accessibility Guidelines, 28 C.F.R. Part 36 ("ADAAG"). In support thereof, Plaintiff respectfully shows this Court as follows:

JURISDICTION AND VENUE

- 1. This Court has original jurisdiction over the action pursuant to 28 U.S.C. §§ 1331 and 1343 for Plaintiff's claims pursuant to 42 U.S.C. § 12181 *et seq.*, based upon Defendant's failure to remove physical barriers to access and violations of Title III of the ADA.
 - 2. Venue is proper in the federal District Court for the Northern District

of Georgia, Newnan Division.

PARTIES

- 3. Plaintiff YVONNE BROWN (hereinafter "Plaintiff") is, and has been at all times relevant to the instant matter, a natural person residing in Douglasville, Georgia (Douglas County).
- 4. Plaintiff suffers from Epilepsy, Multiple Sclerosis ("MS") and has suffered multiple injuries resulting in irreversible damage to her legs, and is disabled as defined by the ADA.
- 5. Plaintiff is required to traverse in a wheelchair and is substantially limited in performing one or more major life activities, including but not limited to: walking and standing.
 - 6. Plaintiff uses a wheelchair for mobility purposes.
- 7. Defendant MALIK USA LLC (hereinafter "Defendant") is a Georgia limited liability company, and transacts business in the state of Georgia and within this judicial district.
- 8. Defendant may be properly served with process via its registered agent for service, to wit: Liaquat Ali, 4008 King Drive, Douglasville, Georgia, 30135.

FACTUAL ALLEGATIONS

- 9. On or about July 16, 2021, Plaintiff was a customer at "Villa Rica Food," a business located at 820 Dallas Highway, Villa Rica, Georgia 30180.
- 10. Defendant is the owner or co-owner of the real property and improvements that are the subject of this action. (The separate structures and improvements situated upon said real property shall be referenced herein as the "Shell Facility" and the "Jerry's Facility" (together, the "Facilities"), and said real property shall be referenced herein as the "Property").
- 11. Plaintiff lives approximately thirteen (13) miles from the Facility and Property.
- 12. Plaintiff's access to the business(es) located at 820 Dallas Highway, Villa Rica, Georgia 30180 (Carroll County Property Appraiser's parcel number V04 0110005), and/or full and equal enjoyment of the goods, services, foods, drinks, facilities, privileges, advantages and/or accommodations offered therein were denied and/or limited because of her disabilities, and she will be denied and/or limited in the future unless and until Defendant is compelled to remove the physical barriers to access and correct the ADA violations that exist at the Facilities and Property, including those set forth in this Complaint.
 - 13. Plaintiff has visited the Facilities and Property at least once before and

intends on revisiting the Facilities and Property once the Facilities and Property are made accessible.

- 14. Plaintiff intends to revisit the Facilities and Property to purchase goods and/or services.
- 15. Plaintiff travelled to the Facilities and Property as a customer and as an advocate for the disabled, encountered the barriers to her access of the Facilities and Property that are detailed in this Complaint, engaged those barriers, suffered legal harm and legal injury, and will continue to suffer such harm and injury as a result of the illegal barriers to access present at the Facilities and Property.

COUNT I VIOLATIONS OF THE ADA AND ADAAG

- 16. On July 26, 1990, Congress enacted the Americans with Disabilities Act 42 U.S.C. § 12101 et seq. (the "ADA").
- 17. The ADA provided places of public accommodation one and a half years from its enactment to implement its requirements.
- 18. The effective date of Title III of the ADA was January 26, 1992 (or January 26, 1993 (if a defendant has 10 or fewer employees and gross receipts of \$500,000 or less). 42 U.S.C. § 12181; 28 C.F.R. § 36.508(a).
 - 19. Each Facility is a public accommodation and service establishment.
 - 20. The Property is a public accommodation and service establishment.

- 21. Pursuant to the mandates of 42 U.S.C. § 12134(a), on July 26, 1991, the Department of Justice and Office of Attorney General promulgated federal regulations to implement the requirements of the ADA. 28 C.F.R. Part 36.
- 22. Public accommodations were required to conform to these regulations by January 26, 1992 (or by January 26, 1993 if a defendant has 10 or fewer employees and gross receipts of \$500,000 or less). 42 U.S.C. § 12181 *et seq.*; 28 C.F.R. § 36.508(a).
- 23. Liability for violations under Title III or the ADA falls on "any person who owns, leases (or leases to), or operates a place of public accommodation." 42 U.S.C. § 12182(a).
- 24. Each Facility must be, but is not, in compliance with the ADA and ADAAG.
- 25. The Property must be, but is not, in compliance with the ADA and ADAAG.
- 26. Plaintiff has attempted to, and has to the extent possible, accessed the Facilities and the Property in her capacity as a customer of the Facilities and Property, and as an advocate for the disabled, but could not fully do so because of her disabilities resulting from the physical barriers to access, dangerous conditions and ADA violations that exist at the Facilities and Property that preclude and/or

limit her access to the Facilities and Property and/or the goods, services, facilities, privileges, advantages and/or accommodations offered therein, including those barriers, conditions and ADA violations more specifically set forth in this Complaint.

- 27. Plaintiff intends to visit the Facilities and Property again in the future as a customer and as an advocate for the disabled in order to utilize all of the goods, services, facilities, privileges, advantages and/or accommodations commonly offered at the Facilities and Property, but will be unable to fully do so because of her disability and the physical barriers to access, dangerous conditions and ADA violations that exist at the Facilities and Property that preclude and/or limit her access to the Facilities and Property and/or the goods, services, facilities, privileges, advantages and/or accommodations offered therein, including those barriers, conditions and ADA violations more specifically set forth in this Complaint.
- 28. Defendant has discriminated against Plaintiff (and others with disabilities) by denying her access to, and full and equal enjoyment of the goods, services, facilities, privileges, advantages and/or accommodations of the Facilities and Property, as prohibited by, and by failing to remove architectural barriers as required by, 42 U.S.C. § 12182(b)(2)(A)(iv).

- 29. Defendant will continue to discriminate against Plaintiff and others with disabilities unless and until Defendant is compelled to remove all physical barriers that exist at the Facilities and Property, including those specifically set forth herein, and make the Facilities and Property accessible to and usable by Plaintiff and other persons with disabilities.
- 30. A specific list of unlawful physical barriers, dangerous conditions and ADA violations which Plaintiff experienced and/or observed that precluded and/or limited Plaintiff's access to the Facilities and Property and the full and equal enjoyment of the goods, services, facilities, privileges, advantages and accommodations of the Facilities and Property include, but are not limited to:

(a) EXTERIOR ELEMENTS:

- (i) There are no accessible parking spaces on the Property that comply with section 502 of the 2010 ADAAG standards, in violation of section 208 of the 2010 ADAAG standards.
- (ii) The Shell Facility is situated upon a raised concrete foundation that is not ramped, rendering it entirely inaccessible to disabled patrons that require a wheelchair for mobility purposes, such as Plaintiff, in violation of sections 206.2.1 and 303.4 of the 2010 ADAAG standards.

- (iii) In the alternative to Paragraph 30(a)(ii), there are publicly accessible areas of the Property having accessible routes with clear widths below the minimum 36" (thirty-six inches) inches required by sections 403.5.1 and 502.7 of the 2010 ADAAG standards. Specifically, the accessible route that leads to the entrance of the Shell Facility is entirely inaccessible due to the presence of a firewood storage unit, a propane tank storage unit, and an ice chest.
- (iv) The Jerry's Facility is situated upon a raised foundation that is not ramped, rendering it entirely inaccessible to disabled patrons that require a wheelchair for mobility purposes, such as Plaintiff, in violation of sections 206.2.1 and 303.4 of the 2010 ADAAG standards.

(b) INTERIOR ELEMENTS:

- (i) The interior of the Shell Facility has sales and services counters lacking any portion of which that has a maximum height of 36" (thirty-six inches) from the finished floor, in violation of section 904.4 of the 2010 ADAAG standards.
- (ii) The Shell Facility lacks restrooms signage that complies with

- sections 216.8 and 703 of the 2010 ADAAG standards.
- (iii) The hardware on the restroom doors in the Shell Facility have operable parts that require tight grasping, pinching or twisting of the wrist, in violation of section 309.4 of the 2010 ADAAG standards.
- (iv) The grab bars adjacent to the commodes in the restrooms in the Shell Facility fail to comply with sections 604.5 and 609.4 of the 2010 ADAAG standards. Specifically, the rear grab bar is too short, the side grab bar is too short, and both grab bars are improperly positioned.
- (v) The restrooms in the Shell Facility have cabinet-style sinks that provide for inadequate knee and toe clearance thereunder, in violation of sections 305, 306 and 606.2 of the 2010 ADAAG standards.
- (vi) The soap dispensers in the restrooms in the Shell Facility are located outside the prescribed vertical reach ranges set forth in section 308.2.1 of the 2010
- (vii) Upon information and good faith belief, Defendant fails to adhere to a policy, practice and procedure to ensure that the

Facilities and Property are readily accessible to and usable by disabled individuals.

- 31. Without limitation, the above-described violations of the ADAAG rendered the Shell Facility inaccessible to Plaintiff.
- 32. The violations enumerated above may not be a complete list of the barriers, conditions or violations encountered by Plaintiff and/or which exist at the Facilities and Property.
- 33. Plaintiff requires an inspection of Facility and Property in order to determine all of the discriminatory conditions present at the Facilities and Property in violation of the ADA.
- 34. The removal of the physical barriers, dangerous conditions and ADA violations alleged herein is readily achievable and can be accomplished and carried out without significant difficulty or expense. 42 U.S.C. § 12182(b)(2)(A)(iv); 42 U.S.C. § 12181(9); 28 C.F.R. § 36.304.
- 35. All of the violations alleged herein are readily achievable to modify to bring the Facilities and Property into compliance with the ADA.
- 36. Upon information and good faith belief, the removal of the physical barriers and dangerous conditions present at the Facilities and Property is readily achievable because the nature and cost of the modifications are relatively low.

- 37. Upon information and good faith belief, the removal of the physical barriers and dangerous conditions present at the Facilities and Property is readily achievable because Defendant has the financial resources to make the necessary modifications.
- 38. In instances where the 2010 ADAAG standards do not apply, the 1991 ADAAG standards apply, and all of the alleged violations set forth herein can be modified to comply with the 1991 ADAAG standards.
- 39. Plaintiff is without adequate remedy at law, is suffering irreparable harm, and reasonably anticipates that she will continue to suffer irreparable harm unless and until Defendant is required to remove the physical barriers, dangerous conditions and ADA violations that exist at the Facilities and Property, including those alleged herein.
 - 40. Plaintiff's requested relief serves the public interest.
- 41. The benefit to Plaintiff and the public of the relief outweighs any resulting detriment to Defendant.
- 42. Plaintiff's counsel is entitled to recover its reasonable attorney's fees and costs of litigation from Defendant pursuant to 42 U.S.C. §§ 12188 and 12205.
- 43. Pursuant to 42 U.S.C. § 12188(a), this Court is provided authority to grant injunctive relief to Plaintiff, including the issuance of an Order directing

Defendant to modify the Facilities and Property to the extent required by the ADA.

WHEREFORE, Plaintiff prays as follows:

- (a) That the Court find Defendant in violation of the ADA and ADAAG;
- (b) That the Court issue a permanent injunction enjoining Defendant from continuing its discriminatory practices;
- (c) That the Court issue an Order requiring Defendant to (i) remove the physical barriers to access and (ii) alter the subject Facilities and Property to make them readily accessible to, and useable by, individuals with disabilities to the extent required by the ADA;
- (d) That the Court award Plaintiff's counsel reasonable attorneys' fees, litigation expenses and costs; and
- (e) That the Court grant such further relief as deemed just and equitable in light of the circumstances.

Dated: September 8, 2021.

Respectfully submitted,

/s/Craig J. Ehrlich Craig J. Ehrlich Georgia Bar No. 242240 The Law Office of Craig J. Ehrlich, LLC 1123 Zonolite Road, N.E., Suite 7-B Atlanta, Georgia 30306

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CERTIFICATE OF COMPLIANCE WITH LOCAL RULE 5.1

The undersigned hereby certifies that the foregoing document has been prepared in accordance with the font type and margin requirements of Local Rule 5.1 of the Northern District of Georgia, using a font type of Times New Roman and a point size of 14.

/s/Craig J. Ehrlich Craig J. Ehrlich